



Technical Bulletin

Clutch Set

Vehicle Type

All Passenger cars

Clutch: Handling and Storage (Tips)

To ensure clutches are handled with utmost care during transit due to sensitivity of drive strap which is prone to damage when clutch is dropped from smallest possible distance even with proper packaging.

Warrantable condition for drive strap bend

Clutch with drive strap bend will be validated through condition of CSU box and if it's found to be damaged outside and inside then clutch has experienced the sudden drop during handling for which warranty may not be applicable.



Non warrantable condition for drive strap bend



Condition of master carton box should not be accepted by customer during receipt - 100% Chance of drive strap bend

Condition of master box to be accepted during receipt



- If the customer received the master carton box in above damaged condition then it should be mentioned in LR number as received under damaged condition
- Based on the customer feedback in LR copy, Valeo can take action against the transporter and initiates sales return process.
- If customer not mentioned the remarks about damaged receipt in LR copy then it is assumed that goods were delivered in good condition.